

Iowa's Medicaid Program

Community-Based Case Management

January 13, 2020

Strategy

To identify and address the importance of Case Management.

Getting the right care at the right time and place.

Overview

- What populations are eligible for Case Management?
- How does Community-Based Case Management work?
- Identify the resources that Community-Based Case Management can bring the to the table.

Primary Goal of Case Management

Provide support services for individuals with disabilities to live healthy and safe lives at home and to be a part of their community.

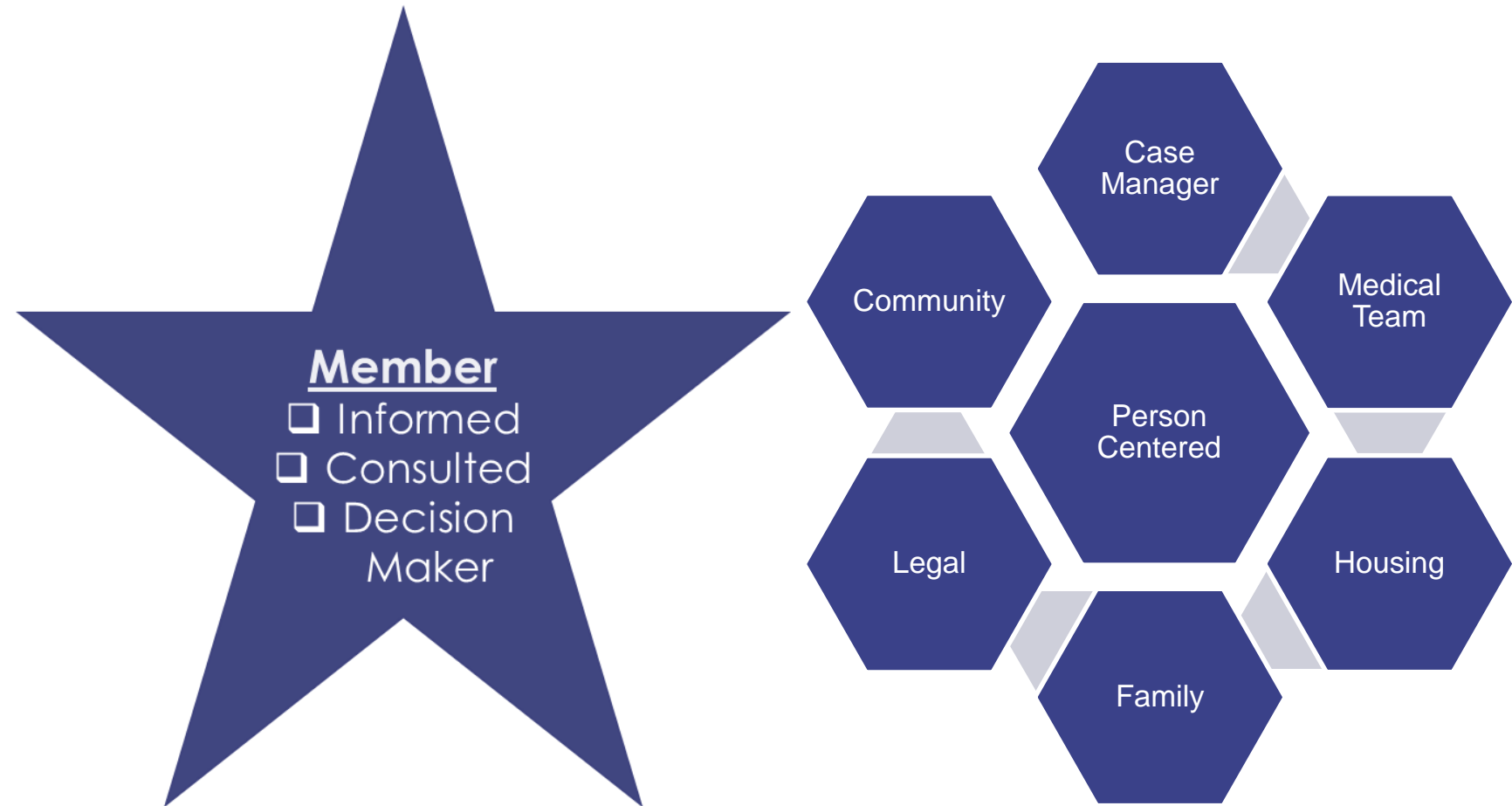
Populations Served

- Intellectual Disability
- Brain Injury
- Health and Disability
- Physical Disability

Populations Served

- Elderly
- AIDS/HIV
- Children's Mental Health (CMH)
- Habilitation Services (HAB)

Person-Centered Plan



Role of the Case Manager

- Assists in coordinating medical, social, educational, housing needs, transportation, vocational and other necessary services.
- Supports an integrated plan of care.

Role of the Case Manager

Securing/managing
funding for services

Development,
coordinating and
monitoring of service
goals for the member's
health, safety and
wellbeing

Navigating the service
system to gain access
to relevant services

Working with the
individual,
parents/guardian, other
members of the service
team to develop a care
plan

Determination of Eligibility

- DHS income maintenance worker will review financial eligibility every 12 months.
- IME or MCO will determine Level of Care (LOC) at least every 12 months.

Service Plan

Service plan must be completed, and
services authorized,
prior to service provision.

The member shall have a service plan approved by the Department which is developed by the interdisciplinary team, in order to be reimbursed for those services.

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Community Based Case Management





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Provider Training 1.13.20

Case Management

1/3/2020